



## PROFESSIONAL INDEMNITY INSURANCE CONFERENCE

"WHAT'S PAST IS PROLOGUE....."

4 - 6 JULY 2022 ROBINSON COLLEGE, CAMBRIDGE

#### THE CONFERENCE

This is the twenty-fourth Conference arranged with support from the Professional Indemnity Forum. The event will once again cover a wide number of issues including:

- A review of the past and expectations for the future
- Emerging issues facing the market, in particular with regard to construction professionals
- Grenfell litigation
- Regulatory, legal and coverage developments in individual professions insurance brokers, IFA's, surveyors, auditors and tech professionals
- Significant legal decisions that are impacting on the professions' exposures

Following each presentation, time is set aside for delegates to discuss points and there will also be opportunities for participants to partake in the Symposium and raise issues for further discussion.

## WHO IS THE CONFERENCE FOR?

This Conference will be of interest to anyone involved in Professional Indemnity Insurance, including underwriters, claims managers, risk managers, lawyers and brokers.

### THE PROFESSIONAL INDEMNITY FORUM

PIF was formed many years ago by leading underwriters in the London Market with a view to improving levels of knowledge in the market as a whole. PIF is now a Committee of the International Underwriting Association of London Ltd (IUA). Membership is open to all IUA members together with invited underwriting representatives from other syndicates and companies. PIF presents a forum for discussion of issues of interest to the PI Market. It also seeks to promote sound principles for best practice, provide education to its members and formal liaison with other professional bodies. This Conference gives the members of PIF the opportunity to further its aims and to involve others in the industry who have an interest in Professional Indemnity Insurance.

## **CONFERENCE PROGRAMME**

MONDAY 4th JULY	
4.00 - 6.00 PM	REGISTRATION
6.00 - 7.15 PM	DINNER
7.45 PM	PUNTING ON THE CAM
TUESDAY 5th JULY	
9.00 - 9.15 AM	WELCOME TO THE CONFERENCE  Deborah Hall
9.15 - 9.45 AM	AN OVERVIEW OF ISSUES FACING THE MARKET George Smeaton, Deputy Head of Professional Indemnity, Starr Companies
9.45 - 10.45 AM	AND YOU THOUGHT AUDITING WAS BORING!! Richard Highley, Senior Partner, DAC Beachcroft
10.45 - 11:00 AM	COFFEE
11.00 AM - 12.00 PM	CLIMATE CHANGE - A NEW ENVIRONMENT FOR PROFESSIONALS Simon Konsta, Partner and Head of Clients & Markets, Clyde & Co LLP
12.00 - 1.00 PM	LUNCH
1.00 - 2.00 PM	SURVEYORS - RECENT DEVELOPMENTS Alexandra Anderson, Partner, RPC
2.00 - 3.00 PM	POST GRENFELL: THE LAW IS BEGINNING TO TAKE SHAPE Siân Mirchandani QC, 4 New Square
3.00 - 3.15 PM	TEA
3.15 - 3.45 рм	<b>DESIGN AND BUILD SOLUTIONS IN AN UNCERTAIN TIME</b> <i>Michael Earp, Architects &amp; Engineers Practice Leader, Aon</i>
3.45 - 5.15 PM	CONSTRUCTION PROFESSIONALS - PANEL DISCUSSION  Tina Booth, UK PI Underwriting Director, CNA Hardy Kelvin Ralfs, Insurance Manager, Arup Michael Attwell, Senior Underwriter, Great Lakes/Munich Re Michael Earp, Architects & Engineers Practice Leader, Aon
6.30 - 7.00 PM	RECEPTION
7.00 РМ	BANQUET

# **WEDNESDAY 6th JULY** 9.00 - 10.00 AM A REVIEW OF LEGAL DEVELOPMENTS AFFECTING PROFESSIONALS Michael Pooles QC, Hailsham Chambers **INSURING IFA'S - WHEN REGULATORS GO ROGUE** 10.00 - 11.00 AM Harriet Quiney, Partner, Professional Indemnity, DWF Law LLP Lucy Tolond, Partner, Professional Indemnity, DWF Law LLP 11.00 - 11.15 AM COFFEE 11.15 AM - 12.15 PM TECH ERRORS AND OMISSIONS - TECHNOLOGY IS COMPLICATED, INSURANCE **DOESN'T NEED TO BE** Steve Bowers, UK Technology Underwriting Manager, CFC Underwriting Daniel Pender, UK Technology Assistant Underwriter, CFC Underwriting **INSURANCE BROKERS - RISKS AND LIABILITIES** 12.15 - 1.15PM Neil Frankland, Partner, Mills & Reeve 1.15 - 2.45 PM **LUNCH AND SYMPOSIUM** OUR PANEL OF EXPERTS WILL LEAD A DISCUSSION ON ISSUES RAISED BY DELEGATES Paul Freeman, Senior Underwriter and AVP, Liberty Specialty Markets Russell Newell, Director of Underwriting Strategy, Collegiate Underwriting Rob McTaggart, Head of Professional Indemnity Starr Underwriting Agents 2.45 PM **CONFERENCE CLOSE**

## **CHAIRPERSON**



DEBORAH HALL has been a professional presenter for over 30 years. She was trained by BBC TV as a journalist and read the Local and National News on BBC-1. She was a News Anchor on BBC World (total 12 years). She is a very experienced Conference Chair, fronting nearly 100 conferences for the London insurance market, including all the Professional Indemnity Conferences. She still presents TV programmes and webcasts for businesses. Deborah coaches MBA students at Durham University and is the staff trainer for London Business School. She is the in-house trainer for various law firms and insurance brokers and underwriters. As a coach on the Civil Service Learning Panel, she has worked with Directors at the Departments of Health, Business Innovation & Skills, Work & Pensions and HM Treasury. Deborah has worked extensively in Europe over 25 years as media trainer for the European Centre for Disease Control and is the media consultant on the scientific side of Bill Gates/WHO's programme to vaccinate the world's poor (since 2000), training over 1000 delegates from 92 countries.

### **PRESENTERS**



ALEXANDRA ANDERSON is a Partner in RPC. She gets involved in complex and high-value construction disputes involving projects in the UK and worldwide, predominantly acting for architects and engineers. Alexandra regularly gets drafted in to act for surveyors on the defence of a wide variety of claims, arising from all aspects of the typical surveying practice, from survey and valuation to property management and receiverships. Alexandra is a regular speaker and author on a wide range of industry topics. She was involved in the last 3 revisions to the RICS's minimum terms. She sits on the Market Liaison Group and works with RICS on a variety of risk management and education issues.



MICHAEL ATTWELL is a Senior Underwriter at Great Lakes/Munich Re in London and the chair of the IUA Construction Working Group, a sub-group of PIF. He has worked in the PI market for over 20 years and specializes in professional indemnity for global construction risks.



TINA BOOTH is Underwriting Director PI at CNA Hardy. Tina led CNA's UK Professional Indemnity business for over 15 years, establishing PI for the Hardy Syndicate in 2016 and taking over responsibility for Europe in 2018. With over 20 years' experience in the financial lines sector specialising in PI, Tina is a market leader working closely with the IUA, Government and other regulatory bodies who look to address market issues facing the PI industry with a key focus on property and construction. Prior to joining CNAH Tina spent 8 years at Hiscox in various PI underwriting roles. Tina is supported by a team of 25 PI underwriters in London, Europe and the UK regions.



**STEVE BOWERS** is UK Technology Underwriting Manager at CFC Underwriting. Steve is responsible for developing, monitoring and adapting their wider underwriting strategy.



MICHAEL EARP is Managing Director, Commercial Risk Solutions, Professional Services, Aon US. He is engaged in broking Architects and Engineers, Design and Build Contractors and Surveyors. He has territorial experience in U.S.A., Canada, U.K., Europe, UAE, Qatar and Australasia. Michael is a Construction Risk Insurance Specialist (CRIS), and he has an Honorary Diploma for "Insurances and Guarantees in Construction Contracts" from SIDIR (Stowarzyszenie Inżynierów Doradców i Rzeczoznawców). In July 2020 Michael was invited to join FIDIC's (International Federation of Consulting Engineers) Risk, Liability, and Quality Committee.



**NEIL FRANKLAND** is a Partner in Mills and Reeve. He is an expert in defending claims against those working in both the construction industry and insurance brokers.



**PAUL FREEMAN** is Senior Underwriter and AVP at Liberty Specialty Markets. He has been Chairman of the Professional Indemnity Forum.



RICHARD HIGHLEY is a Senior Partner in DAC Beachcroft, specialising in large commercial disputes, international litigation and substantial professional negligence actions. He has advised on claims relating to banking fraud, shareholder disputes, contractual disputes and regulatory proceedings. Richard has specialised in disputes involving accountants' liability throughout his professional career.



SIMON KONSTA is a Partner and Head of Clients & Markets, Clyde & Co LLP. His practice focuses on commercial dispute resolution and professional liability. He served as the firm's Senior Partner and Chair of its Global Management Board between 2016 and 2019, having previously headed up its insurance practice. He acts on behalf of IT consultants, accountants, auditors, actuaries, architects and engineers, directors and officers, surveyors, valuers and other professionals. Simon has acted on a number of landmark professional negligence actions in each of these areas.



**SIÂN MIRCHANDANI QC** practises from 4 New Square and has a broad commercial practice encompassing construction and engineering, professional liability claims, insurance and disciplinary claims in court proceedings, arbitrations and adjudications. She has a particular interest in disputes involving construction, IT, technical and scientific elements and this has led to a strong construction and engineering practice and wide-ranging experience in regulatory and experimental product testing claims.



**RUSSELL NEWELL** is Director of Underwriting Strategy at Collegiate Underwriting. He has a degree in Economics from LSE and is ACII qualified. He has been underwriting since 1984 at Aegon, Sorema/Trenwick, Canopius & AmTrust. He is an ex-Chairman of the PI Forum (PIF), regularly speaks at the PI Conference supported by PIF and he cowrote the chapter on IFAs for the Insurance Institute of London Professional Indemnity book. Russell was also instrumental in the establishment of the PIF 'test' a market recognised set of exams relating to PI.



**DANIEL PENDER** UK Technology Assistant Underwriter at CFC Underwriting. He started in insurance in 2017 after graduating from Loughborough University, working across various product lines, both personal and commercial, in Australia and New Zealand as well as in the UK. In 2020, he joined CFC where he is responsible for underwriting renewal and new business risks.



**MICHAEL POOLES QC** practises from Hailsham Chambers. His principal area of practice is professional indemnity claims and related coverage issues. He frequently acts for or against lawyers, accountants and surveyors but he acts for or against all manner of professionals. Michael is frequently instructed in costs matters. His practice also includes general insurance matters of all types and substantial personal injury claims.



HARRIET QUINEY is a Partner in DWF Law LLP. Her work includes defending claims against financial professionals, including financial advisers, mortgage and insurance brokers, accountants, actuaries and pension benefits consultants, trustees and corporate directors. Harriet has substantial regulatory experience, acting for a wide range of professionals before disciplinary bodies such as the Chartered Institute of Taxation, the Institute & Faculty of Actuaries and ACCA. She also acts for financial advisers in FCA enforcements and advises on insurance and other issues arising from FCA mandated Past Business Reviews. In her spare time, Harriet sits as a fee paid (part time) Tribunal Judge in the Social Entitlement Chamber, hearing appeals relating to disability benefits.



**KELVIN RALFS** is Head of Insurance for Arup Group, a global engineering, design and technical advisory practice. He worked in the PI market for over 20 years, initially as a broker specialising in construction professionals. He was a director of Griffiths & Armour Professional Risks until 2013.



**GEORGE SMEATON** is Deputy Head of Professional Indemnity, Starr Companies. He is the current Chairman of the Professional Indemnity Forum.



LUCY TOLOND is a Partner in DWF Law LLP. She acts on behalf of a wide range of professionals but has particular expertise in dealing with claims against accountants, insolvency practitioners, tax advisers, financial advisers, insurance brokers and mortgage intermediaries. Recently, Lucy led the defence of over 200 mis-selling claims against a mortgage advice network arising from historic sales of interest-only mortgages. In recent years, she has developed particular expertise in dealing with claims against professionals relating to tax advice, tax relief and tax avoidance schemes, including Employee Benefit Trusts and other disguised remuneration schemes, and collective investment schemes.



ROBERT McTaggart is Head of Professional Indemnity at Starr Companies. He is a past chairman of the Professional Indemnity Forum. He has over many years' insurance underwriting and broking experience. Robert started his insurance career at Windsor's Insurance Brokers and moved into underwriting in 2005. He previously worked as underwriter at Norwich Union and Mitsui Syndicate 3210 before heading up the Professional Indemnity team at AVIVA before moving to his current role in 2017.

## **CONFERENCE INFORMATION**

#### **DATES**

4th - 6th July 2022

4th July - Registration from 4.00 pm, dinner at 6.00 pm followed by Punting on the Cam

5th July - Registration from 8.00 am

5th July - Conference commences at 9.00 am

6th July - Conference Close 2.45pm

#### **VENUE**

The Conference will be held at Robinson College, Cambridge

#### FEES

The fee for the two-day Conference is £895.00 + VAT. The fee includes accommodation for 2 nights, refreshments, breakfast, lunch, dinner, banquet and any conference documentation.

#### **ACCOMMODATION**

Student Single Study "en-suite" bedrooms located in the College building

#### SOLICITORS REGULATORY AUTHORITY CPD SCHEME

This Conference qualifies towards Continuing Professional Development

#### **CII CPD SCHEME**

This Conference may be used for the purpose of CPD

#### **BOOKINGS**

To book places for the Conference, please email: <a href="mailto:tony.gregory@imc-seminars.com">tony.gregory@imc-seminars.com</a> or telephone: +44 (0)1491 872 839 / +44 (0)7712 482 212

### **PLEASE NOTE**

Joining instructions will be emailed to all delegates prior to the Conference. If you do not receive these, please contact us to ensure we have registered your booking. It may be necessary for reasons beyond the control of the organisers to change the speakers and/or alter the content and timing of the programme.

If you have any queries please contact Tony Gregory <a href="mailto:tony.gregory@imc-seminars.com">tony.gregory@imc-seminars.com</a> +44 (0)1491 872 839 or mobile +44 (0)7712 482 212