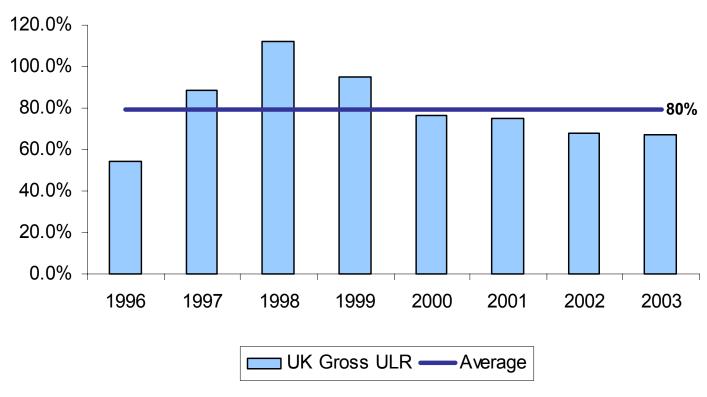
Professional Indemnity Forum 2006 PI market - an actuary's view 13 July 2006

Agenda/Contents

Pricing
Underwriting cycle
PI market environment

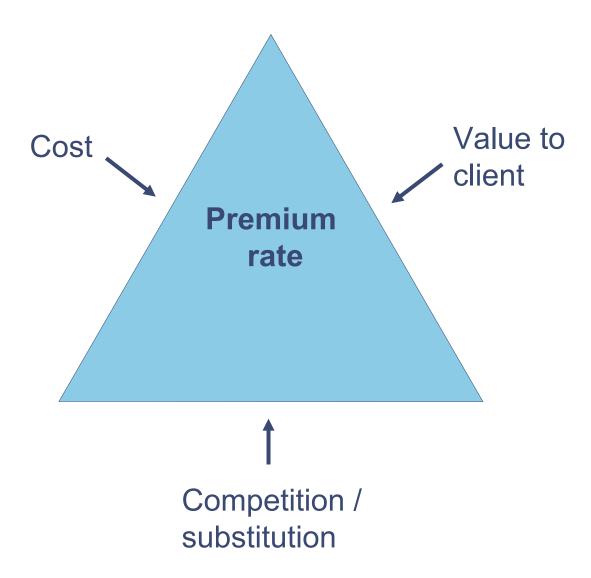
Insufficient pricing for risk?

UK market loss ratio has followed a typical 'cycle' pattern

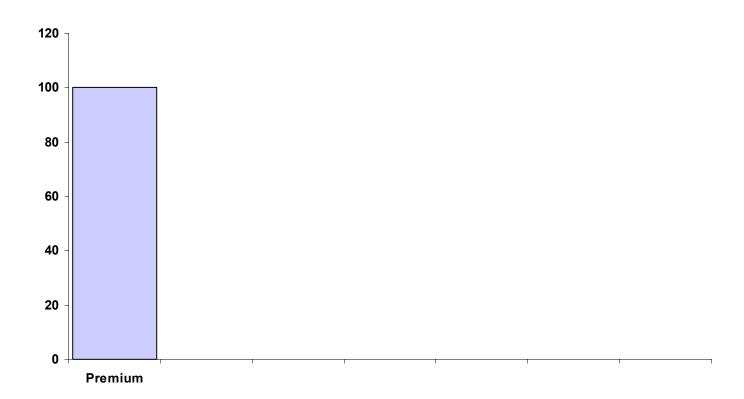


Source: 2004 FSA return data

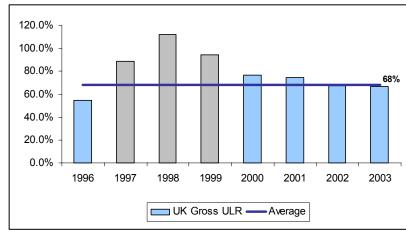
How to price insurance business

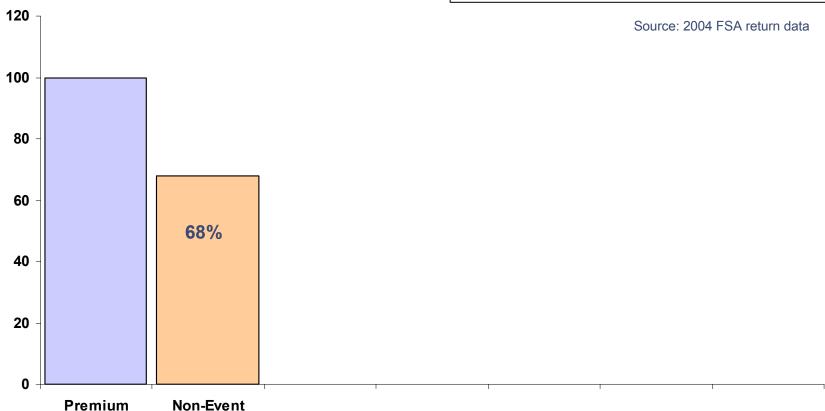


Start with the gross premium

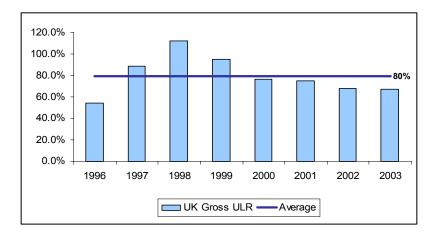


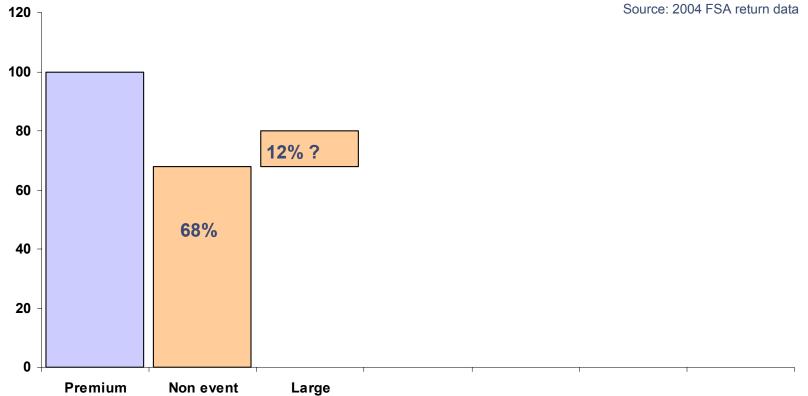
Average non event year - ULR 68%



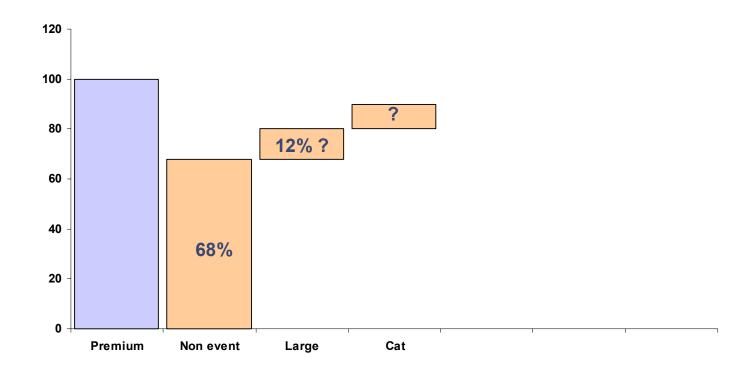


Large claims loading of 12%?

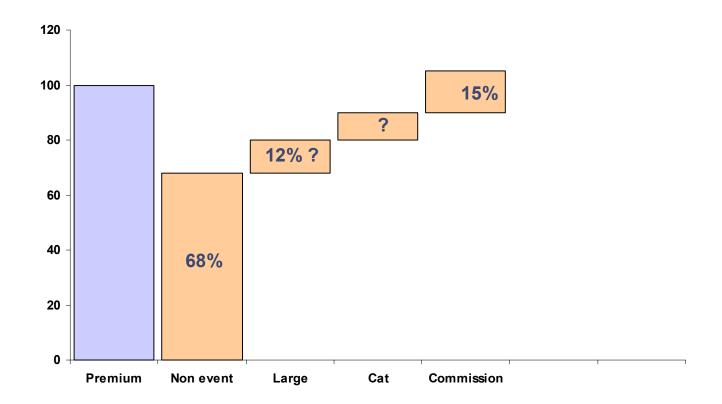




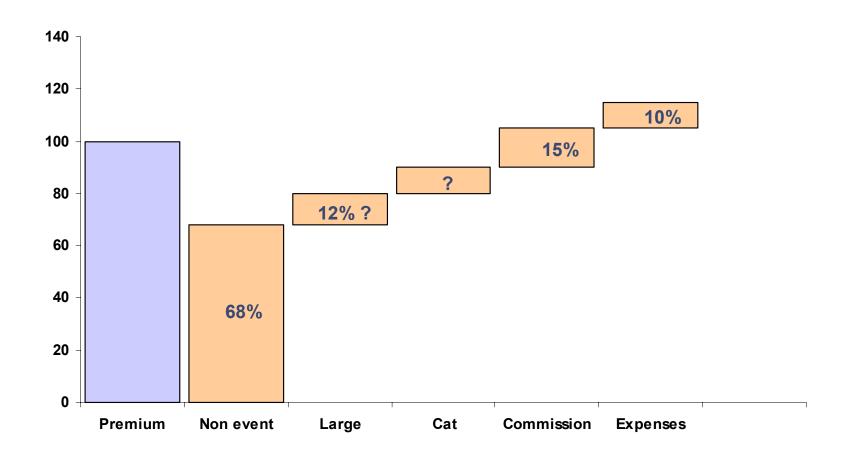
What allowance is made for larger event years?



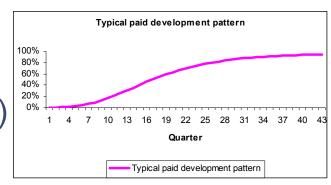
Assume commission is 15% of gross premium



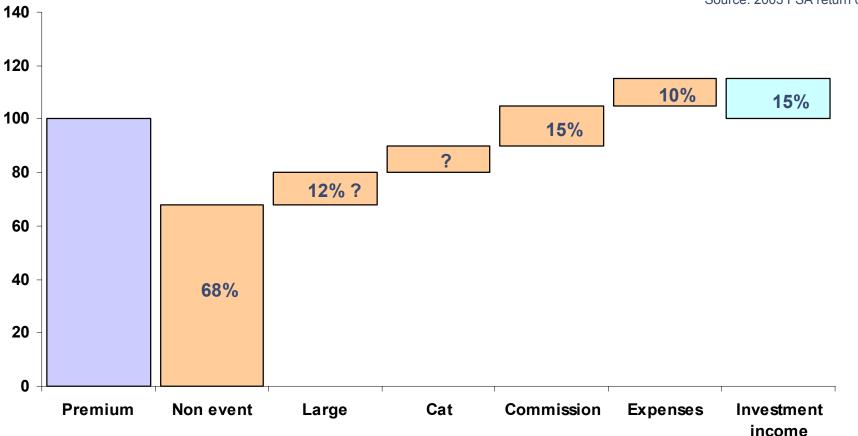
Assume management expenses are 10%



Payment pattern implies investment income is 15% of premium (at 5% return)



Source: 2003 FSA return data



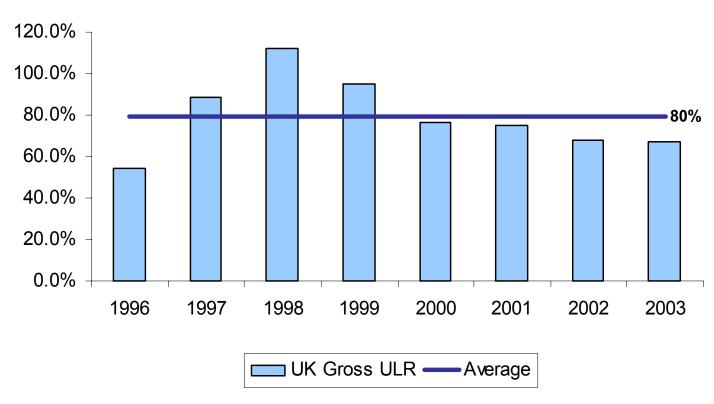
Return on capital influencing pricing

Assuming;

- Minimum capital charge for liability business is 14%
- Required return on capital is 15%
- Risk free rate is 5%
- ⇒ Profit margin required is 11%
- \Rightarrow ULR is 79%
- ⇒ Large loss + Cat margin is 11% of premium

Large losses

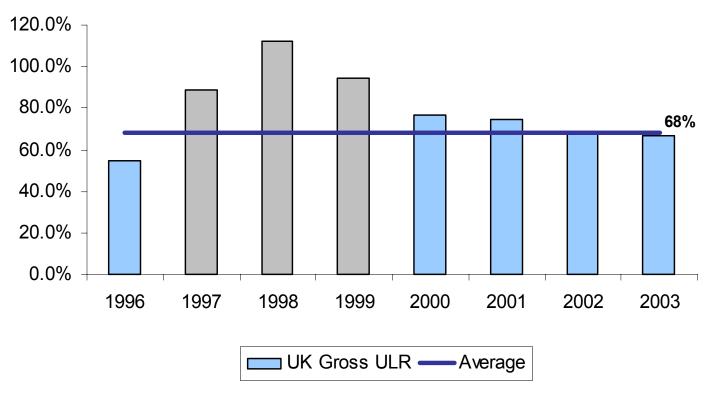
1997 to 1999 underwriting years were affected by IFA mis-selling claims



Source: 2004 FSA return data

Large losses

With 1997 to 1999 excluded, we see that attritional claims account for 68% of gross premium.



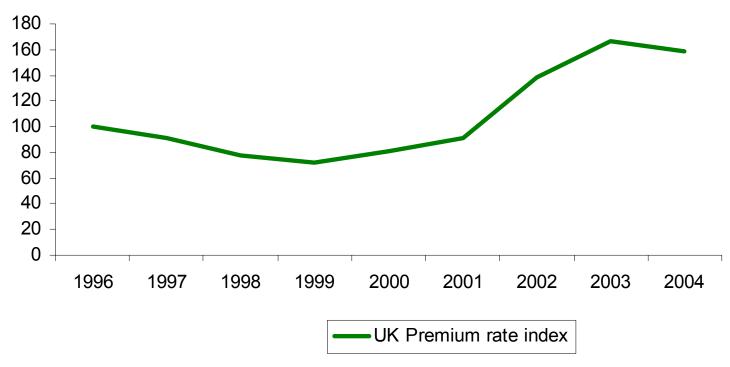
Source: 2004 FSA return data

Large loss loading = 12% of premium = 15% of ultimate claims (excluding cats)

Section two

Pricing
Underwriting cycle
PI market environment

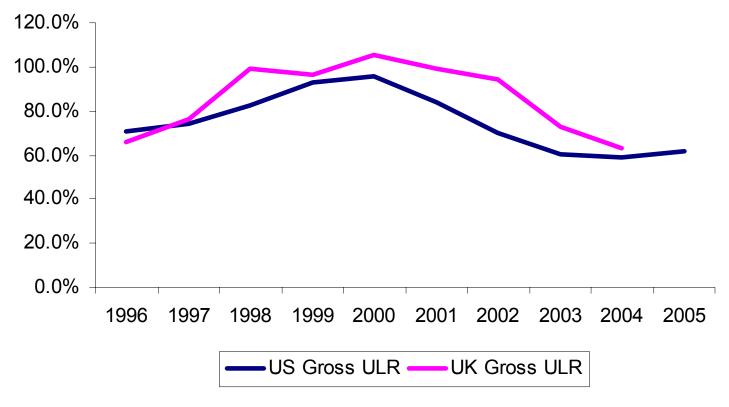
UK premium rates have hardened since 2001



Source: 1996-2001 CBS indices (Lloyd's), non-marine 2002-2004 PwC estimates

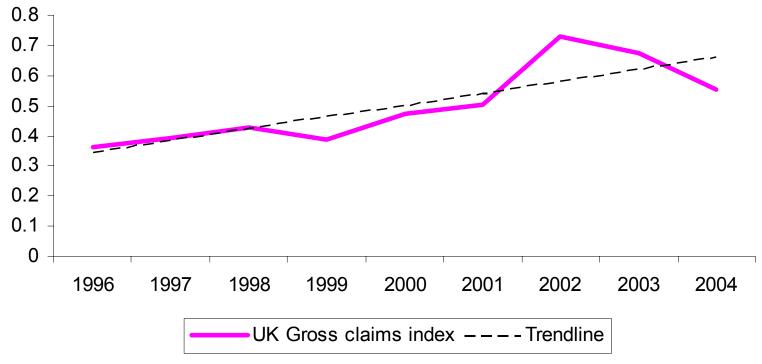
US and UK markets had very similar cycles over the past decade

Accident year data, regulatory returns.



Source: 2004 FSA return data, 2005 SAS Schedule P

By stripping out the rate changes, assumed claims inflation is isolated

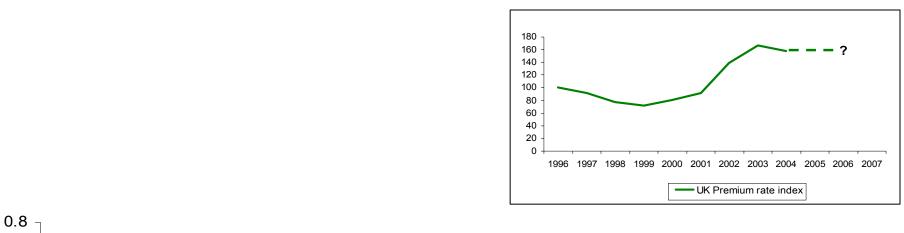


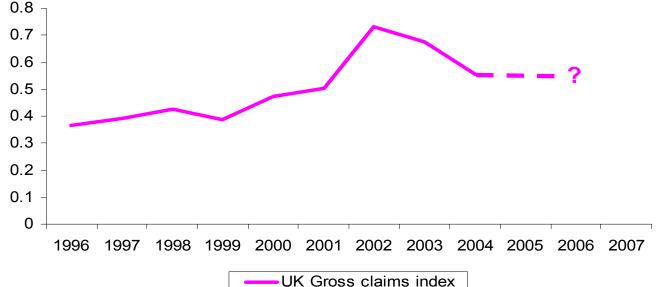
Linear trendline shows average UK claims inflation of 7.8%

Source: 2004 FSA return data, 2005 SAS Schedule P CBS indices (Lloyd's), non-marine PwC estimates

Trends

How will these claims and premium rates patterns develop in 2006, 2007....?





Source: 2004 FSA return data, 2005 SAS Schedule P CBS indices (Lloyd's), non-marine PwC estimates

Section three

Pricing
Underwriting cycle
PI market environment

PI market environment

Issues

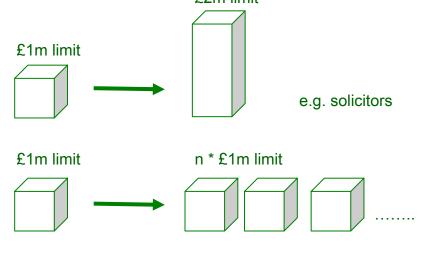
Premium rate

Competition / substitutes

Allowing for sideways cover.

PI standard contracts currently leave insurers open to many claims from one source.

- IFA mis-selling
- No aggregate policy limits?
- RI aggregation clauses



Cost / value?

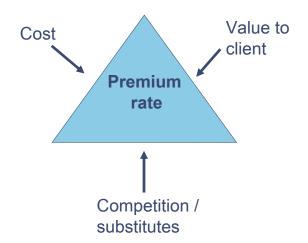
PI market environment

Threats

Increasing capacity in the market Underwriter discipline

Claims inflation

- Solicitors fees
- Property values
- Court award inflation

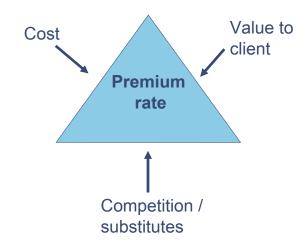


£140m claim by the F.A. thrown out last week – a high profile award might have produced upwards pressure on rates ahead of September renewals?

Cost / competition

PI market environment

Opportunities



Market growth – increasing penetration

- IT consultancy
- Media / advertising
- PR consultants, travel agents, interior designers....

£140m claim by the F.A. thrown out last week – may deter some negligence claims against solicitors?

Value / competition

Summary

- Are prices going forward going to be sufficient?
 - underwriting cycle
 - cats
- If competition continues, where can margins be improved?

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